





Win the opportunity to raise funds from eBay shoppers

What is the eBay Give at Checkout Competition?

eBay shoppers have the option to add a small donation to a charity when they are buying an item on eBay.

Our competition provides your small charity the chance to have your fundraising message featured across eBay during Small Charity Week, 18th-23rd June.

Eligibility

Only charities, CICs and local community organisations meeting the FSI's definition of a small charity (those with a turnover under £1.5 million) are able to take part. You must also be a member of the <u>Foundation for Social Improvement</u> (FSI). Membership is free and means you will also be able to access our small charity training and conferences.

How to take part:

- 1. Enrol with PayPal Giving Fund It is free to enrol and once you have, anyone using eBay can choose to fundraise for you. If you haven't already enrolled with PayPal Giving Fund you can do so here using your PayPal Business Account. If you haven't got a PayPal Business Account you can apply for one with Charity status by clicking here.
- 2. To submit your message please use the online form. Deadline for submissions is 1st June.

Message Requirements

- Messages must be no more than 90 characters long (including spaces). Word count in MS Word will
 count these for you.
- Messages must ask for a specific amount (£1, £2, £5, £10 or £25).

e.g. "Donate £1 to help a burns survivor on their road to recovery"

Tip: Messages don't need to include your charity name as this will automatically appear

For an effective fundraising message, focus on:

- Tangible and specific asks e.g. 'Donate £1 towards antibiotic eye drops to stop an Indian child going blind', rather than 'Donate £1 to support the healthcare needs of children in India'
- Singular examples e.g. child, rather than children
- Putting the key words at the front of the sentence
- Stating the urgency of the appeal e.g. 'help today'
- Keeping the message short and simple i.e. no jargon! Optimise Your Featured Phrase
- Case study: Soi Dog UK

Top tips for optimising your featured phrase:

Creating a great featured phrase can really help to improve your charity's Give at Checkout fundraising. The best performing featured phrases have the following characteristics:

TIP: They are short - phrases must be no longer than 90 characters, including spaces. Try not to use all 90 characters, as there is a negative correlation between phrase length and funds raised.

EXAMPLE:

Donate £1 & help a child with cancer get the support they need ...raised more than

Donate £1 to give clinical, practical, & emotional support for young people with cancer.

TIP: They include a call to action. Phrases that start with a call to action like "Donate" or "Give" raise 22% more than phrases that do not.

EXAMPLE:

Help vulnerable people leading tough lives in the UK and the poorest countries in the world ...raised more than

£1 will help vulnerable people leading tough lives in the UK and across the world

TIP: They are singular. Specify who will benefit from the donation. Try to **connect the donor** to a single, relatable beneficiary rather than an abstract concept. Phrases requesting support for a single beneficiary raise 5% more than phrases requesting support for multiple beneficiaries.

EXAMPLE: Give a 5-year-old street child in India a safe place to sleep at night ...raised more than

Give 5-year-old street children in India a safe place to sleep at night

TIP: They are specific and tangible. Try to communicate a clear benefit that will be gained through the donation. Individual donations are typically only £1 or £2, but donors want to feel that even that small amount will have a positive impact. Phrases that state a clear benefit or explicitly mention how the money will be spent perform 9% better than those that do not.

EXAMPLE: Feed a hungry child today: £2 provides a week's food for a malnourished child ...raised more than Give now to feed a hungry child today

TIP: They ask for a specific amount. Just remember that the options presented to donors are £1, £2, £5, £10 and £25, and most donors choose £1 or £2. Increasing the amount may result in fewer donations but more funds raised overall.

Good luck!